# C Loyalty Program



## **Enroll**

in the Loyalty Program by ordering your favorite products on automatic shipment.

15%

**Earn** 15% back in Loyalty Points.



# Redeem\*

Loyalty Points for

4Life products of your choice! (\*Redemption fee applicable/Surcharge applicable for certain products)



## Receive

the Bonus Product of the Month when you maintain a monthly 125 LP Loyalty Program order!

What will you do with your products?

Enjoy them for yourself • Share with a friend



Reg.No. 200201007676 (575339 - A) AJL No. 931508



#### **TERMS & CONDITIONS**

A 4Life® Loyalty Program order is an order placed on automatic shipment that meets the terms and conditions outlined below.

- 1. This Loyalty Program is applicable to all 4Life Affiliates registered in Malaysia only. This program is non-transferable.
- 2. Affiliates who participate in the Loyalty Program earn 15% back in Loyalty Points to redeem for the products of their choice.
- 3. Affiliates must maintain a minimum monthly Loyalty Program order of 100 LP to earn Loyalty Points.
- 4. Loyalty Program orders can only be placed once a month in a single receipt.
- 5. A maximum of 75 LP in Loyalty Points can be earned each month.
- 6. Loyalty Points never expire, as long as you have an active 4Life Account.
- 7. Loyalty Program orders of 125 LP or more processed on or before the 20th of the month will include the free Bonus Product of the Month.
- 8. The Bonus Product of the Month is excluded the first month a new Affiliate signs up; however, Loyalty Points are still awarded on orders placed during this time. The Bonus Product of the Month may be earned the second month and thereafter (when the 125 LP Loyalty Program requirement is met).
- 9. A Loyalty Program participant will be automatically un-enrolled from the Loyalty Program after the completion of four (4) consecutive Loyalty Program periods with zero (0) LP. They may re-enroll at any time, and their Loyalty Points will never expire.
- 10. Affiliates can choose a shipping day from the 1st through the 20th day of the month.
- 11. IMPORTANT Loyalty Program orders must be made no later than 20th of every month.
- 12. Loyalty Program orders can be changed up to the day before the next scheduled order.
- 13. Loyalty Program orders can be deferred up to two (2) months at a time.
- 14. Loyalty Program orders must ship to earn Loyalty Points. Loyalty Points will be deducted for a Loyalty Program order that is returned.
- 15. Existing Affiliates may begin to redeem Loyalty Points 60 days after their first Loyalty Program order ships.
- 16. New Affiliates who enroll in the Loyalty Program may begin to redeem Loyalty Points 60 days after their first 4Life product order ships.
- 17. New Affiliates earn Loyalty Points on all orders placed during the first month of product purchases (subject to the defined limits), as long as the new Affiliate is enrolled in the Loyalty Program by the end of the following month. After the first month of purchases, Loyalty Points will only be earned on Loyalty Program orders.
- 18. Loyalty Points have no cash redemption value and are non-transferable.
- 19. Loyalty Points can only be redeemed for single-unit LP products; and these products cannot be returned or exchanged.
- 20. A RM16 redemption fee for each redemption order applies.
- 21. Surcharges apply to Loyalty Point redemptions of certain 4Life products.
- 22. Products redeemed through Loyalty Points have no LP.
- 23. Taxes may apply to redemption fees, surcharges, Loyalty Point redemption orders, and the Bonus Product of the Month.
- 24. To redeem Loyalty Points, to un-enroll Loyalty Program participation or to know more about 4Life Loyalty Program, please use the 4Life App, log onto your 4Life Account at malaysia.4life.com or call Customer Service at 1800-810-793.
- 25. 4Life reserves the right to change, amend, alter or discontinue any of the above Terms and Conditions without any prior notice.

